### FEDERAL ENERGY REGULATORY COMMISSION WASHINGTON, D.C. 20426

OFFICE OF ENERGY PROJECTS

In Reply Refer To: OEP/DEER

Gas Outreach: PJ-11.2

Dear Seminar Participants and Interested Persons:

Attached is a table which represents the feedback we received at our first two Interstate Pipeline Facility Planning Seminars in Albany, NY and Chicago (Romeoville) IL on the facility planning prefiling process. The table is a compilation of the feedback we received and is organized by stakeholder group (ie citizen, agency, industry).

As you will see from reviewing the feedback from the seminars, there is an assortment of issues and potential solutions that have been offered by seminar participants. These issues concern how to inform the various stakeholder groups, involve them in the early planning process, and potentially solve their issues **before** an application is filed. These potential solutions are for discussion only. We will lead a briefing and discussion of them at our third seminar in Tampa, Florida on February 15, 2001.

This continues our process toward developing a tool box of the best available techniques for increasing public involvement and developing solutions to issues early in the facility planning process. We thank you for your continued involvement.

Please take the time to review and comment on the issues and potential solutions and actions listed in the feedback table. Are these actions feasible? Reasonable? Let us know. Please e-mail your comments to us at: gasoutreach-feedback@ferc.fed.us or send your comments to:

FERC Gas Outreach Team PJ- 11.2, Room 62-39 Washington, DC 20426

Sincerely,

Richard R. Hoffmann, Leader Gas Group 2 Office of Energy Projects

Attachment

#### Interstate Natural Gas Facility Planning Seminar

## Stakeholder Feedback From the 9/26/00 Albany, NY and 12/7/00 Chicago, IL Seminars

Stakeholder Group	How best to INFORM	Ways to ensure INVOLVEMENT	SOLUTIONS to the issues
CITIZENS	Albany, NY:  ✓ explanation of risk and safety  ✓ personable first contact; honesty  ✓ want to know the state and Federal policy  ✓ explain big-picture need for project  ✓ want explanation of the land acquisition process  Chicago, IL:	<ul> <li>✓ want early involvement to be my decision</li> <li>✓ want to be treated with respect and courtesy</li> </ul>	<ul> <li>✓ citizens detailed knowledge of project area and routing options could be leveraged by companies if they're made part of the process</li> <li>✓ citizens want to be compensated for time and expenses</li> <li>✓ meetings should be held early so that citizen issues can be addressed (route changes)</li> </ul>
	<ul> <li>✓ identify landowners rights [framework]</li> <li>✓ brochure detailing alternatives written in plain language</li> <li>✓ FERC needs to be available for people to ask questions</li> <li>✓ need to know their rights, (tenants too)</li> <li>✓ make sure all landowners impacted are notified including tenants if on ag. land</li> </ul>	<ul> <li>✓ establish Landowner chat room</li> <li>✓ need better map access</li> <li>✓ need survey details, Where? How wide?</li> <li>✓ agreement to a survey does not equal an agreement to project.</li> <li>✓ need information and numbers for the various agencies</li> </ul>	<ul> <li>✓ want compensation equal to the <u>value</u> of the right-of-way</li> <li>✓ make part of partnership?</li> </ul>

#### Interstate Natural Gas Facility Planning Seminar

# Stakeholder Feedback From the 9/26/00 Albany, NY and 12/7/00 Chicago, IL Seminars

Stakeholder Group	How best to INFORM	Ways to ensure INVOLVEMENT	SOLUTIONS to the issues
AGENCIES	Albany, NY:  ✓ shared responsibility should be addressed initially  ✓ should provide better explanation of overarching need for energy  ✓ agencies want to be informed early  Chicago, IL:	<ul> <li>✓ team permitting should be explored</li> <li>✓ affected public should be invited to all meetings</li> <li>✓ agencies need to ask questions</li> </ul>	<ul> <li>✓ intervenor funding should be considered</li> <li>✓ companies should coordinate with other Federal/state agencies</li> <li>✓ tell company your concern early</li> </ul>
	<ul> <li>✓ state sees a need for infor. Mtg to summarize landowner rights (Laws vary from state to state)</li> <li>✓ FERC could provide more landowner detail (What changes? Survey vs. Lay pipeline, Regulatory scheme: DOT, FERC; "What do I do" L/O perspective; How contact Agency.</li> </ul>	<ul> <li>✓ multi-county/state pipeline group (FERC input)</li> <li>✓ send Federal Agency information more broadly (RIMs has applications, detailed route information)</li> </ul>	<ul> <li>✓ improve FERC website</li> <li>✓ set up and implement a good 3<sup>rd</sup> party compliance monitoring system. (achieving success will facilitate future outreach and planning)</li> <li>✓ anticipate urbanization and install heavier pipe.</li> </ul>

#### Interstate Natural Gas Facility Planning Seminar

## Stakeholder Feedback From the 9/26/00 Albany, NY and 12/7/00 Chicago, IL Seminars

Stakeholder	How best to	Ways to ensure	SOLUTIONS
Group	INFORM	INVOLVEMENT	to the issues
INDUSTRY	<ul> <li>Albany, NY:</li> <li>✓ projects have a development timetable that must be met</li> <li>✓ multi-faceted, grass-roots announcement program has been effective</li> <li>✓ provide training (slide show) on pipeline construction</li> <li>✓ announcement too early = lack of useful information to discuss</li> <li>✓ overall explanation of need should be shared with agencies</li> <li>Chicago, IL:</li> <li>✓ provide information of general nature to agencies-not project specific</li> <li>✓ notify everyone in the potential corridors</li> <li>✓ longer commenting period; pre-application notification - after commenting period (co. prac.) 30 days (ag. Rule change) post notification</li> </ul>	<ul> <li>✓ informational meetings must move the process along</li> <li>✓ LDCs should be engaged</li> <li>✓ trust should be based on extensive experience of industry</li> <li>✓ describe projects accurately</li> <li>✓ search out NGO's; provide detailed information</li> </ul>	<ul> <li>✓ attendance by interested persons who give constructive feedback is needed</li> <li>✓ should listen and react to detailed knowledge of landowners and agencies</li> <li>✓ present readable documents such as survey permission forms and easements which give full disclosure</li> <li>✓ be honest and accurate</li> <li>✓ build a good reputation</li> <li>✓ train your land agents/contractors</li> <li>✓ require detail in bid documents and deliver on commitments</li> <li>✓ get coordinated Federal and state opinions</li> <li>✓ the job you do will affect the next project coming</li> <li>✓ have one person for consistent contact from start to finish</li> <li>✓ survey corridors need to be wide enough to accommodate route changes</li> <li>✓ give consideration to expansion of population-presemptive decision to upgrade wall thickness</li> </ul>
	Albany, NY:	✓ should be involved early	✓ care should be taken that the proposed mitigation
CONSTRUCTION		i mode of m. or. of ourly	doable
CONTRACTORS			<ul> <li>environmental staff should receive construction training</li> </ul>
			<ul> <li>flexibility needed during construction</li> <li>worker safety should be considered</li> <li>do the job per the specs.</li> </ul>